



Going paperless: Taking the pain out of patient registration



Paperless registration: Higher satisfaction for staff and patients

Despite claims that healthcare is becoming fully electronic, it's impossible to completely eliminate paper from patient care, starting at registration. Patients present insurance cards and driver licenses that must be copied, sign forms and provide summaries and referrals from other providers. They also complete health histories and other intake documents. Providers are often torn between juggling paper files to support electronic ones or dealing with time-consuming scanning processes. Either way is inefficient, and resources that could be used for patient care are wasted on tedious processes like data entry.

The negative impact of paper-based registration on staff productivity and morale, as well as patient experience, continues beyond patient encounters. Misfiling or data entry errors mean documents can't always be found when needed for patient interactions – or provided for insurance verification, Joint Commission or other compliance needs. As a result, providers risk dealing with frustrated patients, insurance denials and findings for non-compliance.



ABBYY FlexiCapture®: The right start to patient registration

FlexiCapture combines the convenience of scanning with labor-saving tools that identify document types, extract data from them and link them to the correct patient record. Registration staff simply place the documents in the scanner, and FlexiCapture “reads” the data. Faxes and emails can also be automatically captured and added to patient records. Validation rules, automated classification and other features ensure that documents and data are accurately identified to prevent errors. The result is a streamlined registration process that is efficient for patients and easy for staff.

ABBYY FlexiCapture improves patient experience

Take the data. Leave the paper. ABBYY FlexiCapture offers an affordable standalone solution for up to 300,000 pages per year and a distributed solution for larger volumes. Either way, FlexiCapture is highly accurate and automatically learns to recognize documents of different types, transforming them into information that is immediately ready to use in other business applications.

ABBYY® FlexiCapture® for Healthcare



With FlexiCapture, healthcare providers can:

- Eliminate manual data entry and reduce the risk of human errors
- Improve accuracy and availability of patient registration information
- Ensure registration information is audit ready with automatic control over signed forms
- Create a faster and more efficient insurance verification process
- Accommodate the flow of paper documents and easily share registration information between departments
- Facilitate superior patient experience and increase patient satisfaction ratings
- Reclaim space devoted to record storage to improve patient or staff environment
- Reduce costs associated with creating and maintaining paper files, including materials and labor

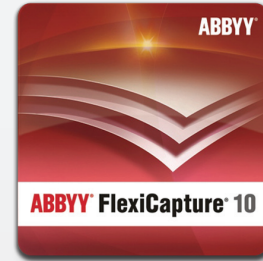
This powerful solution is easy to use and makes short work of processing everything from ID cards to release forms to forms with check boxes.



Prepare for tomorrow's challenges today

HITECH, healthcare reform, the growing pool of retiring Baby Boomers, audits, compliance – healthcare providers face increasing challenges to maintain standards of excellent, affordable care. But they cannot expect more funding. ABBYY FlexiCapture can help reduce costs, increase productivity and streamline processes, allowing providers to better meet their challenges and deliver an outstanding patient experience.

To find out how ABBYY FlexiCapture can eliminate your current paper backlog and easily capture the paper forms you receive in the future, visit abby.com or call 866-463-7689.



ABBYY FlexiCapture System Requirements

- PC with 2 GHz or higher processor
- Operating systems (servers):
Operating systems (stations):
Memory: 1 GB for every CPU core
Microsoft .NET Framework 2.0 or higher
- Internet Information Services 6, 7, or 7.5
- Crystal Reports Basic Runtime for Visual Studio®: 2008: x86; 2010: x64
- Microsoft SQL Server® 2005, 2008 or 2008 R2
- Microsoft Internet Explorer® 7, 8, 9
- **Note:** System requirements may vary based on the type of the station or server component. Refer to the product documentation for further details.



www.ABBYY.com/FlexiCapture

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