



OpenText™ RightFax™ and EMR/EHR systems

Communicate between EMRs with RightFax

The world is digitally evolving. Information, and access to that information, is at your fingertips. The health industry is no exception. Electronic health records (EHRs) and electronic medical records (EMRs) are the digital technology improving the quality and convenience of patient care. However, communicating and sharing protected health information (PHI) across disparate applications and with different providers can be problematic. How can you share both electronic and paper records in an efficient and secure manner between disparate systems?

RightFax and EMRs/EHRs

OpenText RightFax, the market-leading network fax software has a long-standing history as the fax server of choice for a variety of healthcare information systems (HIS). These systems allow healthcare professionals to share PHI—both electronic and paper-based records. For paper-based records yet to be digitized, RightFax supports faxing from multi-function printers (MFPs). For electronic records, many organizations fax directly from their EMR or EHR, eliminating the need to print records while keeping a complete audit trail of sent information.

The types of faxing that might be done from within EMR/EHR systems include:

- Sharing PHI for patient care coordination
- Health Information Management, such as legal medical records
- Sending prescriptions
- Referral or thank you letters to physicians
- Result notifications
- Transcriptions, including letters

BENEFITS

IMPROVE PRODUCTIVITY

- *Extend existing platforms and applications with OpenText™ RightFax™ to eliminate error-prone, time-consuming and inefficient manual processes*

REDUCE MANUAL PROCESSES

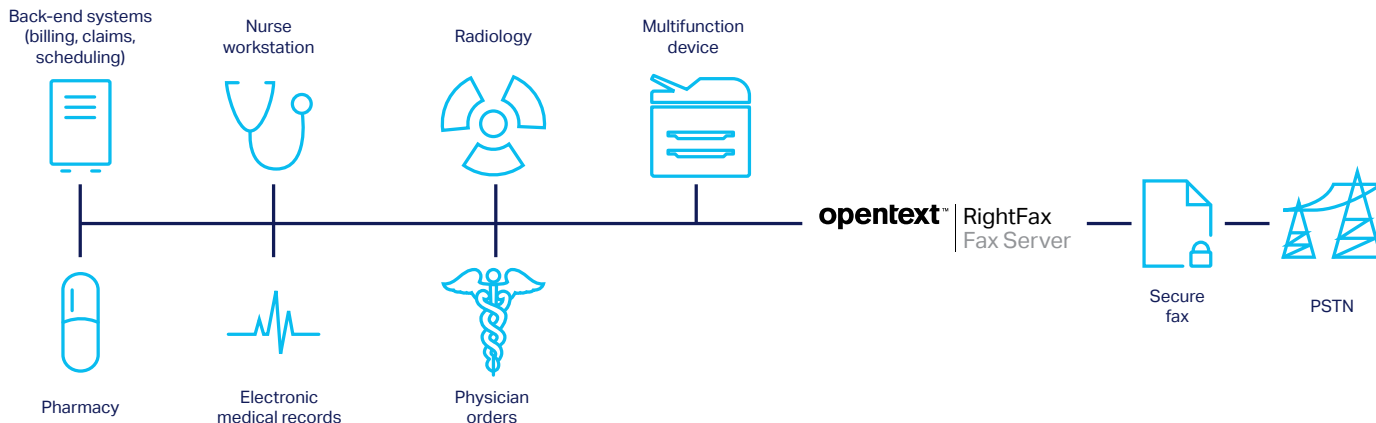
- *Automate delivery, receipt and tracking of sent and received patient information*
- *Lower the cost of paper, toner, file storage, fax machines and fax machine maintenance*

IMPROVE HIPAA COMPLIANCE

- *Increase confidence that sensitive health information reaches its intended recipient using notifications and options for encrypted and certified delivery*
- *Enable audit trail of sent and received faxes*

ENHANCE PATIENT SERVICE LEVELS

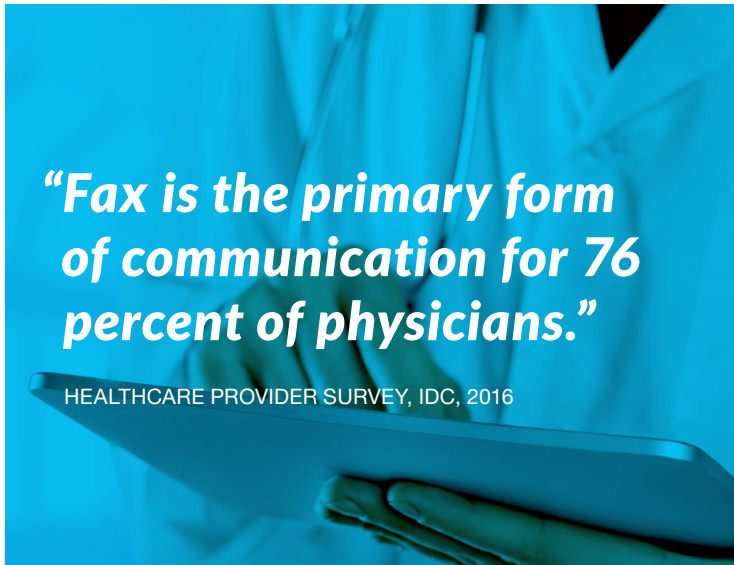
- *Improve health information tracking and storage*
- *Accelerate scheduling, follow-up and claims processing*



All you need is a properly configured RightFax server and to set up your EMR/EHR for faxing. Several market-leading EMR/EHR systems already know how to use RightFax to send faxes.

RightFax can also be configured to securely route received faxes containing PHI to specific departments/individuals in digital form, protecting PHI better than traditional fax machines and eliminating the need for paper. If documents are showing up at a fax machine in a public area—a busy nursing station, for example—they are vulnerable to being seen or even stolen by unintended recipients. Patient information is protected by law and strict regulations like HIPAA and HITECH govern how healthcare institutions must handle and store them. Also, failure to produce a requested document can result in crippling fines and a loss of patient confidence.

OpenText fax and document distribution solutions can help address the challenge of delivering medical records and other documents by providing the tools to electronically send and receive documents from the desktop and by automating delivery of medical records and documents from a variety of clinical and back-office applications, intuitively organizing them for quick retrieval and archiving. This provides healthcare organizations with the flexibility to securely distribute virtually any document from any application, using a centralized fax and document delivery solution.



Deliver and manage medical records, PHI and secure patient content by integrating RightFax with your EMR/EHR. RightFax has existing integrations with many leading providers. These integrations deliver the flexibility to securely share PHI to provide the highest level of patient care.



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