opentext™

RightFax add-on modules

Increase the power of your OpenText™ RightFax™ system

RIGHTFAX ADD-ON MODULES					
	Branch Office Server	Business Server	Enterprise Server	Enterprise Suite	Enterprise Integration
Maximum users accounts	100	Unlimited	Unlimited	Unlimited	Unlimited
Number of channels	2 to 4	1 included, expandable to 30	Unlimited expansion capability	Unlimited expansion capability	Unlimited expansion capability
FoIP-enabled channels	2 to 4	0 included, expandable to 30	Unlimited expansion capability	Unlimited expansion capability	Unlimited expansion capability
Secure FoIP channels	0 to 4	0 included, expandable to 30	Unlimited expansion capability	Unlimited expansion capability	Unlimited expansion capability
RightFax Connect	＋	＋	＋	＋	＋
RightFax SMS Service	＋	＋	＋	＋	＋
RightFax Capture	✓	✓	✓	✓	✓
RightFax eBusiness	−	−	＋	＋	＋
RightFax Archive	−	−	＋	＋	＋
RightFax Analytics	＋	＋	＋	＋	＋
PDF Module	＋	＋	＋	✓	✓
Searchable PDF Module	−	＋	＋	＋	＋
Bar Code Routing Module	−	＋	＋	✓	✓
SecureDocs Module	−	−	＋	＋	＋
Shared Services Module	−	−	＋	＋	＋
XML Generator Module	−	−	＋	＋	＋
Integration Module	−	−	＋	＋	✓
Business Integration Module	−	＋	＋	＋	＋
RightFax Encryption Module	＋	＋	＋	＋	＋
RightFax Vault	＋	＋	＋	＋	＋
RightFax Image High Availability	＋	＋	＋	＋	＋
RightFax Remote DocTransport Server	＋	−	＋	＋	＋
Connector for Microsoft® Exchange	＋	＋	＋	✓	✓
Connector for IBM® Notes®	＋	＋	＋	✓	✓
Connector for SAP® ERP	−	−	＋	＋	✓
Connector for IBM® FileNet®	−	−	＋	＋	＋
Connector for OpenText™ eDOCS	−	−	＋	＋	＋
Connector for Microsoft® SharePoint®	−	＋	＋	＋	＋
SMTP Connector for MFPs	−	＋	＋	＋	＋

	Branch Office Server	Business Server	Enterprise Server	Enterprise Suite	Enterprise Integration
XML Connector for MFPs	−	+	+	+	+
Connector for Ricoh® ESA®	−	+	+	+	+
Connector for Xerox® EIP® MFPs	−	+	+	+	+
Connector for Xerox MFPs	−	+	+	+	+
Connector for Konica Minolta® MFPs	−	+	+	+	+
Connector for HP® DSS® MFPs	−	+	+	+	+
Connector for HP® OXP/d® MFPs	−	+	+	+	+

RIGHTFAX ADDITIONAL FUNCTIONALITY

	Branch Office Server	Business Server	Enterprise Server	Enterprise Suite	Enterprise Integration
Least-cost routing	✓	−	✓	✓	✓
Notifications, filter and internet link	−	+	+	+	✓
SNMP alerting	−	−	−	✓	✓
Alerting and monitoring	−	−	✓	✓	✓
Teleconnect	−	−	✓	✓	✓
Docs-on-Demand	−	−	✓	✓	✓
OCR conversion and routing	−	−	✓	✓	✓
Automatic aging and purging	−	−	✓	✓	✓
Enterprise fax reporter	−	−	✓	✓	✓
WorkServers	2	−	Unlimited	Unlimited	Unlimited

Secure FoIP channels

RightFax Secure FoIP channels secure and encrypt fax traffic within the firewall. This channel option introduces support for TLS over SIP, where TLS provides endpoint authentication by using mutual or two-way authentication on a hop-by-hop basis.

RightFax Connect

RightFax Connect provides cloud-based fax transmission for RightFax, eliminating all on-site telephony, channels and/or gateways in a RightFax deployment. RightFax Connect is the only cloud-based fax service built specifically for RightFax.

RightFax SMS Service

RightFax SMS Service allows users to send SMS messages as part of a workflow or business process, leveraging existing integrations with EMR, ERP or CRM systems to send notifications as needed. Whether sending a shipping change notice, order confirmation or patient appointment reminder, this add-on simplifies integrated SMS messaging. Administrators can also set up administrative alerts for event notifications regarding their RightFax system.

RightFax Capture

RightFax Capture provides a pre-built integration between RightFax and OpenText Cloud Capture service to receive inbound faxes and apply optical character recognition (OCR) to the fax's content to extract data or route based on bar code data. RightFax Capture requires separate subscriptions to RightFax Connect and Cloud Capture.

RightFax eBusiness

Organizations can privately share their server capacity with other business entities and affiliates through Exclusive Groups available with the RightFax eBusiness license. The RightFax eBusiness license is sold in blocks of 10. Each eBusiness license allows users to create 10 private Exclusive Groups and provides the RightFax server with multi-tenancy functionality.

RightFax Archive

RightFax Archive provides an integrated archiving tool that allows administrators to maintain their fax content within the RightFax system without degrading RightFax performance or requiring the use of third-party or separate archiving tools.

OpenText RightFax Analytics

OpenText RightFax Analytics provides a comprehensive view of RightFax transmissions, including traffic with OpenText RightFax Connect, which enables companies to easily access, analyze and identify system performance, volume statistics and delivery information.

OpenText RightFax PDF Module

The RightFax PDF Module allows you to easily send PDF and Postscript files as faxes. PDF is native to many of the most widely used back-office and desktop applications.

OpenText RightFax Searchable PDF Module

The RightFax Searchable PDF Module uses optical character recognition (OCR) to convert sent and received fax images to searchable text. Instantly identify and retrieve the fax(es) you need by searching for keywords instead of reading through hundreds or thousands of pages.

OpenText RightFax Bar Code Routing Module

The RightFax Bar Code Routing Module automatically routes inbound faxes by reading a bar code on the cover sheet or first page of a document. By minimizing user intervention, businesses will see increased productivity.

OpenText RightFax SecureDocs Module

SecureDocs certified delivery uploads your files to a secure web server in your own data center, and emails a link to the recipient. With password protection and secure web access, your files are safe. To aid in security and compliance, SecureDocs also provides confirmation of receipt and an audit trail. PDF file encryption enables certified and encrypted delivery.

OpenText RightFax Shared Services Module

The RightFax Shared Services Module enables two to 12 RightFax servers to operate as a single unit by sharing a single database. It increases performance and capacity by distributing workloads across servers. The module adds high availability through duplication of critical system functions, so it can keep running even if sites or servers go offline.

OpenText RightFax XML Generator Module

The RightFax XML Generator Module allows integration with XML-based systems and applications for both sent and received faxes.

OpenText RightFax Integration Module

The RightFax Integration Module ties back-end systems into RightFax to automatically deliver documents by fax, email, print, SMS, certified email or certified and encrypted email. Delivery from Oracle, SAP, ERP, and CRM systems is easily customizable with RightFax facsimile command language (FCL), XML, Java, and more. Delivery confirmation and audit trail data can be inserted into ERP and other back-office applications.

OpenText RightFax Business Integration Module

The RightFax Business Integration Module empowers your small business or department to automatically deliver documents. It contains similar capabilities to the RightFax Integration Module, but is limited to two inputs and only fax or print output.

OpenText RightFax Encryption Module

A licensed module that encrypts all fax images in the RightFax image directory, encrypted with AES 256-bit security, helping organizations achieve compliance with regulations such as PCI-DSS and HIPAA.

OpenText RightFax Vault

When combined with OpenText™ Alchemy, it provides scalable, efficient fax archiving in RightFax, which allows customers to address compliance and security requirements with the ability to easily and securely search and retrieve sent and received faxes.

OpenText RightFax Image High Availability

This add-on module for RightFax provides high availability for fax images stored in a SQL server to reduce the complexity and cost of a RightFax environment.

OpenText RightFax Remote DocTransport Server

This simple hardware solution connects to your existing RightFax infrastructure to extend fax capabilities and telephony presence to remote offices, which is perfect for companies with expensive overseas IT costs.

OpenText RightFax Connector for Microsoft Exchange

The RightFax Connector for Microsoft Exchange enables users of Exchange to conveniently receive faxes into Microsoft® Outlook® and fax from Outlook. A fax button makes sending easy. Users can organize documents in Outlook, and companies can optionally archive them via Exchange.

OpenText RightFax Connector for IBM Notes

RightFax fully integrates with IBM Notes/Domino email systems. Businesses can choose from a variety of integration levels to leave the Notes clients untouched or incorporate faxing features directly into the clients.

OpenText RightFax Connector for SAP ERP

Use the RightFax Connector for SAP ERP to seamlessly integrate inbound and outbound fax with your SAP systems. You can optionally integrate RightFax faxing directly into SAPoffice.

OpenText RightFax Connector for IBM FileNet Content Manager

The RightFax Connector for FileNet integrates RightFax with IBM FileNet. This allows companies to store faxes in FileNet for archival, indexing, search and workflow processes. It also allows you to send FileNet documents as faxes.

OpenText RightFax Connector for eDOCS

The RightFax Connector for eDOCS allows users to securely deliver documents from OpenText™ eDOCS, and import received documents into eDOCS. Companies benefit from the synergy between powerful document management and market-leading fax and document distribution.

OpenText RightFax Connector for Microsoft SharePoint

The RightFax Connector for Microsoft SharePoint allows users to send and receive faxes from SharePoint. The connector adds "fax" as an option on the drop-down document menu, fax-enabling entire document libraries. It can also receive faxes directly into SharePoint document libraries for archival, workflow, index and search.

OpenText RightFax Connectors for MFPs

OpenText offers general-purpose RightFax SMTP and XML connectors for MFPs, as well as purpose-built, integrated RightFax connectors for the leading MFP manufacturers. The connectors make faxing easy and record fax usage from MFPs with user-specific audit trails. These connectors eliminate the need for dedicated analog phone lines and expensive fax kits.

RightFax additional functionality

Least-cost routing

Leverage least-cost routing to route outbound faxes between RightFax servers on a LAN or WAN to minimize or eliminate long distance and other telephony charges.

Notifications, Filter and InternetLink

The RightFax Integration Module and RightFax Business Integration Module enable these three features when active on a RightFax server. Notifications allows the RightFax server to generate and send back messages to the sender of the document. Filter allows the creation of filter templates that add FCL commands to document data after it is sent to the server as an alternative to adding the FCL commands inside the native document. InternetLink enables the Integration Module to build documents and send them via SMTP through the internet.

Simple Network Management Protocol (SNMP) alerting

SNMP alerting collects status data from the RightFax server and returns it to a monitoring application for processing and reporting in real time.

Alerting and monitoring

Alerting and monitoring allows the administrator to monitor a set of server statistics defined in Enterprise Fax Manager and to receive alerts relating to those statistics.

TeleConnect

TeleConnect provides RightFax users access to their fax mailboxes via a touchtone telephone. RightFax users can call the server and use RightFax's automatic forwarding, printing and notification features to manage faxes with a single telephone call.

Docs-on-Demand

RightFax Docs-on-Demand is a RightFax document retrieval system that allows anyone to call a RightFax server and request library documents via a telephone or a webpage. Administrators can configure exactly which documents are available via Docs-on-Demand.

Optical Character Recognition (OCR) conversion and routing

OCR conversion converts any sent or received fax from a TIFF image to a text version of the image. OCR routing scans the first page of a received fax and routes the entire fax based on configurable criteria such as a person's name, an account number or department. This feature is required to enable full fax body search in the RightFax 16 Enhancement Pack 4 and higher.

Automatic fax aging and purging

This allows users to configure RightFax to automatically delete a group's or individual's faxes after a prescribed time period. This feature is required to enable RightFax Archive in the RightFax 16 Enhancement Pack 4 and higher.

Enterprise fax reporter

With RightFax Administrative Utilities installed, users can generate a variety of reports based on the information stored within the RightFax database manually or from a command line from the RightFax server or a client workstation. In RightFax 16 EP2 and higher, the fax report functionality is also available directly from Enterprise Fax Manager.

WorkServers

Each RightFax WorkServer module performs one or more processor-intensive function on behalf of the RightFax Server module. They regularly query the database module for jobs to be performed, executes those jobs and notifies the database when finished. With the default configuration of the RightFax WorkServer modules, users can send and receive fax documents and customize the WorkServer modules to meet their enterprise's needs.

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