NET SatisFAXtion™ Integration with Citrix

NET SatisFAXtion's integration with Citrix enables users to send and receive faxes from their Citrix session. A tight integration with Microsoft Outlook allows for quick deployment and minimal user training. And by providing a faxing interface from within Outlook, your users stay in a single, unified messaging environment for all their communication needs.

Platform Interface

NET SatisFAXtion's optional Outlook client extensions can be loaded on the Citrix server platforms to support published applications for Citrix clients.

The NET SatisFAXtion fax server platform can reside on its own system and therefore does not need to be installed on the Citrix server platform. The fax server communicates with the Exchange mail server to process outgoing and distribute incoming faxes. Other mail systems are also supported such as Lotus Notes, Novell GroupWise and other SMTP-based mail systems.

Sending Faxes

Clients using Microsoft Outlook and running Citrix sessions can send faxes through Outlook from their connected Citrix session. They can attach documents to be faxed to the outgoing Outlook e-mail message. Any windows-based document, such as Word, or PDF's are converted to a fax image on the NET SatisFAXtion fax server platform before the fax is sent.

Users also have the ability to fax from any application on their workstation, including published applications through the Citrix session, with a simple Print-to-Fax initiation.

Receiving Faxes

Inbound faxes that are received by NET SatisFAXtion are forwarded to the Exchange mail server allowing the faxes to be routed to each individual user's Exchange inbox.

Faxes can then be easily accessed from their Outlook client through the connected Citrix session. The faxes are routed to specific users via DID allowing your users to receive the faxes sent directly to them (contact FaxBack about fax hardware considerations, phone system connections and DID phone numbers).

Inbound faxes can also be converted into Adobe PDF document formats for easy client recognition, security, storage and handling (requires optional PDF converter module).

NET SatisFAXtion Citrix Architecture