

Enterprise Fax for SharePoint

Biscom, the leading provider of enterprise fax and document delivery solutions, introduces its enhanced fax server and hosted fax service solution with Microsoft SharePoint Server 2010.

As more and more businesses are adopting Microsoft SharePoint to access shared workspaces, information stores, and documents, there is greater demand to include fax management capabilities within SharePoint. With Biscom's Enterprise Fax for SharePoint, organizations can now intelligently route incoming faxes to document libraries, as well as send faxes from document libraries and automated workflows.

Intelligently Routes Incoming Faxes to Document Libraries

Biscom's Enterprise Fax for SharePoint not only automatically routes faxes into SharePoint document libraries, it routes them intelligently.

Faxes are routed using two forms of information:

- Information extracted from the fax image itself, such as bar code data and specific text strings.
- Transmission information associated with the fax (also called metadata), such as time/date of transmission, sender's Caller ID, recipient's fax number, etc.

Biscom's Enterprise Fax for SharePoint uses both the information extracted from the fax image and associated transmission information as criteria for rule-based routing actions.

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FEATURES:

- Receives faxes to document libraries as searchable PDF files.
- Sends outbound faxes from document libraries and automated workflows.
- Automatically populates document library column values.
- Enables configuring fax capabilities of each SharePoint site individually.

Auto-Populates Document Library Column Values

The information extracted from the fax and associated transmission information can also be used to auto-populate the document library column values (see figure below). The auto-populated column headings enable easier browsing, sorting, and organizing faxes. In addition, the information enhances both the efficiency and intelligence of the workflow being triggered.

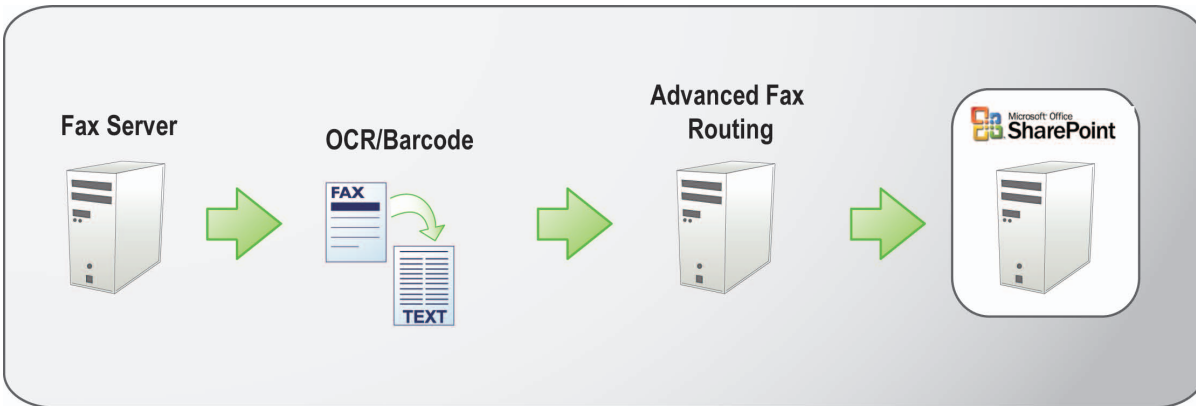
Name	Company	P.O. Number	Rx Date/Time	DID	Pages	Bar Code
SAIPOP_0906101546430284	Carlson Craft Social	222333957	6/10/2009	2345673213	1	90968
SAIPOP_0906101546430288	Carlson Real Estate Co	222333958	6/10/2009	2345673214	1	90968
SAIPOP_0906101546430289	Central Lakes College	222333959	6/10/2009	2345673215	1	90968
SAIPOP_09061022230180304	Amazon	6782234	6/10/2009	2345673212	1	90968
SAIPOP_0906111514103007	A & L Laboratories Inc	222333444	6/11/2009	6784561222	1	90968
SAIPOP_0906111514103008	A & L Wire Tech Inc	222333446	6/11/2009	6784561224	1	90968
SAIPOP_0906111514103009	AAA Chicago Motor Club Inc	222333447	6/11/2009	6784561225	1	90968
SAIPOP_0906111514103010	A & M Business Interior Services	222333448	6/11/2009	6784561223	1	90968
SAIPOP_0906111514103011	A40 Corporation	222333449	6/11/2009	6784561227	1	90968
SAIPOP_0906111514103012	AAA Minnesota Iowa	222333448	6/11/2009	6784561226	1	90968
SAIPOP_0906111514103013	ABC Shipping Supply Company Inc	222333451	6/11/2009	6784561229	1	90968
SAIPOP_0906111514103014	ABD Group Inc	222333452	6/11/2009	6784561230	1	90968
SAIPOP_0906111514103015	AB N Amco Inc	222333453	6/11/2009	6784561231	1	90968
SAIPOP_0906111514103016	AB N Amco North America Inc	222333454	6/11/2009	6784561232	1	90968
SAIPOP_0906111514103017	AMP Corporation	222333450	6/11/2009	6784561228	1	90968

Key Capabilities

- Supports full text searches of received faxes while maintaining the original image.
- Manages document routing without software programming.
- Maintains a history of fax deliveries within SharePoint and with each document faxed.
- Supports copying fax image content into other applications.
- Lets IT personnel or delegated Site Collection/Site administrators determine which document libraries allow faxing.

Auto-Populated Document Library Column Values

SharePoint Workflow



Key Benefits of Biscom's Enterprise Fax for SharePoint

1. Improve employee productivity by automating paper-intensive business processes

Biscom's Enterprise Fax for SharePoint intelligently routes incoming faxes to SharePoint document libraries, enabling auto-population of fax content into library columns and triggering document processing workflows.

2. Facilitate collaboration and communication with customers and business partners

With Biscom's Enterprise Fax for Sharepoint, automated business processes can aggregate SharePoint data and initiate outbound faxes to external parties for review or action.

3. Let site administrators control all aspects of outbound faxing

Enterprise Fax for SharePoint enables site administrators to define document libraries that support outbound faxing and options available to senders, including: customizing fax cover page content, access to SharePoint contact lists, and permission to specify recipients not listed on contact lists.

4. Support SharePoint as a Service Deployment

Recognizing the growing emphasis on cloud computing, Enterprise Fax for SharePoint seamlessly integrates fax capabilities regardless of whether SharePoint is installed on-premise or hosted by a SaaS or Cloud provider.

5. Reduce SharePoint workflow development costs and deploy integrated applications quickly

Biscom extends SharePoint workflow services with callable actions that enable business processes to initiate fax activities. These actions are visible and accessible in SharePoint Designer, allowing SharePoint workflow designers to incorporate document delivery functions at key points in the business process quickly and with no coding. Specific callable actions include:

- **Prepare Delivery** - Collect the data necessary for a delivery – either as a fully automated step, or a task for a user to complete.
- **Approve Delivery** - Create a task for an approver to review and approve, or reject, a prepared delivery.
- **Deliver** - Perform the delivery, either continue the workflow without waiting for status, or pause the workflow until the delivery is complete. If the workflow is paused, a task is created that enables users to monitor and manage the deliveries in real-time.
- **Review, Re-submit Delivery** - Create a task for users to view the outcome of the deliveries to each of the recipients and possibly re-submit failed deliveries.
- **Await Responses to Delivery**
- **Pause the workflow until responses are received from the delivery recipients** - A task is created that enables users to monitor and manage the received responses in real-time.
- **Review Responses** - Create a task for users to review the responses of the deliveries and perform specified actions based on the responses.

About Biscom

Biscom was founded in 1986 and pioneered the fax server marketplace, providing many of the world's largest organizations with its award-winning FAXCOM fax servers. In addition to enterprise fax server products, Biscom also offers hosted fax services, secure file transfer and messaging solutions, file conversion software, and document workflow and automation tools. Biscom is headquartered in Chelmsford, Massachusetts.

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